

Quality Policy

Rototilt Group

Agreed and accepted by CEO, 17/12/2019

Quality forms part of our identity and our brand. Our work to ensure high quality is based upon a long-term and sustainable perspective, where the engagement, systematic approach and participation of all employees at all stages are of crucial importance. Everybody involved in the company, including all our retailers and our proud customers, has a role to play in determining the experience of the Rototilt brand. We shall continually work to improve our working methods and processes in order to meet our customers' expectations and demands for our products, services and deliveries.

To ensure we are able to deliver on our customer promises of Precision, Engagement and Added Value, we base our work on the company's core values and guiding principles, which are:

Right from me

All employees form an important cog in the internal chain of deliveries from person to person. Every component or task that is sent to the next stage in the value chain shall be transferred in such a way that we avoid any unnecessary work for the recipient.

Continuous improvements

In order to develop and increase our skills and competencies more quickly than our competitors, it is important that everybody at Rototilt strives to incorporate continuous improvements in their own work. Working methods and procedures shall be challenged and refined on an ongoing basis, to ensure they are as safe and efficient as possible. These new methods shall be designed in such a way that they make our processes more secure and stable, with minor variations. One important element of this improvement work is the elimination of waste.

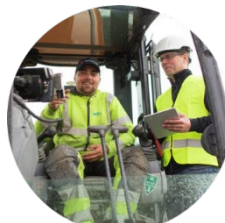
Long-term approach

We shall aspire to always do that which is right – even if this is not always profitable in the short term. It is the commitments we have made to our customers, suppliers, the community, the environment and each other that take precedence. Decisions made within the company shall have a solid basis, and shall be anchored in, as well as building upon, a well-founded factual analysis. Once made, decisions shall be implemented quickly and efficiently.



Precision

We shall provide technologically world-leading products that deliver on the high levels of quality promised. We deliver the right products to the right place, at the right time. We keep our



Commitment

We show an understanding of and commitment to our customer's own business. We are sensitive to our customers' wishes and feedback. We are professional and effective problem-solvers.



Added value

Our products shall ensure the best possible overall economy for our customers. Our products contribute to increasing the flexibility of the customer. We create new business